



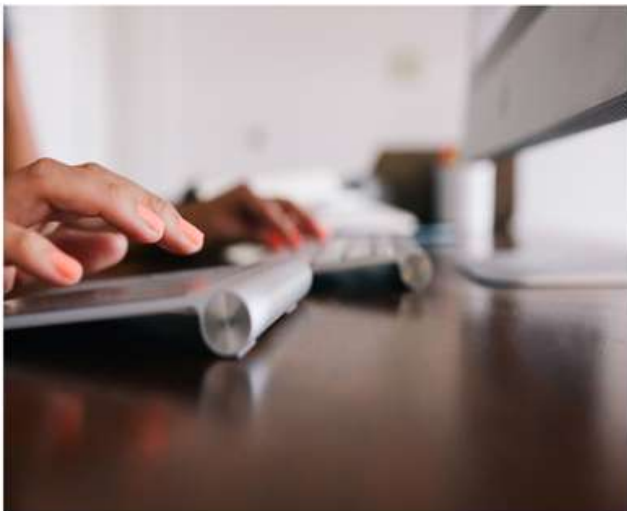
Right Solutions, Always



Oracle ERP Cloud

We offer a range of Oracle ERP Cloud services and can help you from the very early stages of defining a Oracle Cloud ERP strategy to helping you optimize your investments in Oracle Cloud solutions.

We offer a fixed price, rapid implementation package for Oracle ERP Cloud that should see you up and running with Oracle ERP in a range of cloud services like Financials, Procurement and HCM in a matter of weeks.



Oracle ERP Cloud

Oracle Extended Application and ERP Cloud Services include a range of essential post-implementation services for maintaining and optimizing applications and technology infrastructures. Offerings like DBA support, functional and technical helpdesk services, enhancement development and support, and testing services help lower the total cost of ownership and IT staff to focus on strategic objectives. With service levels for availability, stability and functionality, we manage Oracle day-to-day complexity and reduces the need to re-skill your team with new Oracle enhancements.

Oracle Application Expertise

Functional

- Ⓞ Financials
- Ⓞ Project Accounting
- Ⓞ Procurement
- Ⓞ Manufacturing
- Ⓞ HRMS
- Ⓞ Order Fulfillment
- Ⓞ Business Intelligence

Technical

- Ⓞ AOL Foundation
- Ⓞ SQL, PLSQL
- Ⓞ Open Interfaces, API
- Ⓞ Forms & Reports
- Ⓞ XML Publisher
- Ⓞ Workflow
- Ⓞ XML Gateway, EDI, OAG, cXML
- Ⓞ OA Framework/ADF
- Ⓞ SOA
- Ⓞ Business Intelligence
- Ⓞ IPM/ Webcenter for Invoice Management

Oracle Support Services includes

- ④ Financials
- ④ Project Accounting
- ④ Procurement
- ④ Manufacturing
- ④ HRMS
- ④ Order Fulfillment
- ④ Business Intelligence

Benefits

- ④ Reduce your operational risk
- ④ Service Level Agreements ensure responsiveness and quality
- ④ Accelerate speed of deployment
- ④ Expertise in all areas of Oracle support
- ④ Proven testing methodology
- ④ Dedication to Knowledge Transfer and Customer Training
- ④ Account Management – We provide a single point of contact for managing your requests.



Oracle Application Support Services

Our Extended Support model is a customer-focused solution that allows you to retain ownership and maintenance responsibilities of the Oracle system. The model was created after witnessing the challenges that many customers face with a fixed, in-house support team. We understand that Oracle application is a dynamic component of any organization, involved in any number of initiatives throughout the year. The Extended Support model provides your organization with the flexibility to expand your team without the costs of adding headcount or on boarding and paying travel expenses for on-site consultants.

Working from our Application Support Center, you have access to a team of skilled Oracle consultants who are familiar with your organization. Working as little or as much as needed, our team can assist with production support, configuration of existing functionality, or development of new solutions. Our objective is to provide a seamless extension of your own in-house Oracle support team, leveraging our deep Oracle EBS and Oracle Cloud ERP and business knowledge to keep your business-critical applications performing at peak-level.

How it works?

Our Database Management Center is typically connected to your systems via site-to-site VPN, so we have efficient yet encrypted communications. We have blended together specific management tools & unparalleled DBA experience to create a comprehensive monitoring and alerting solution for Oracle environments. Through this solution our substantial team of Certified DBAs can react immediately to resolve problems, regardless of the time of day.

This solution is at the core of our support offering; however, it is enhanced further by regular health checks, performance audits, bespoke reporting, capacity planning, security testing and numerous other discrete DBA services.

Benefits

- ⦿ Return on Investment when compared to using internal employees.
- ⦿ Low cost route into 24x7 support & management of mission critical applications.
- ⦿ Reduction of personnel based risks such as holiday/sickness/leaving.
- ⦿ Allowing internal staff to focus on higher level tasks that add business value.
- ⦿ Quicker problem rectification leading to less downtime, less costs and increased efficiency.
- ⦿ On Demand access to a pool of Oracle skills that would be impossible to recruit.
- ⦿ Access to specialist methods of support & service delivery that have been proven to work.

Oracle DBA Services

Do you have a very hard time justifying the expense of a full-time Database Administrator?

Are you located in an area where it is really difficult to find qualified and experienced Database Administrators?

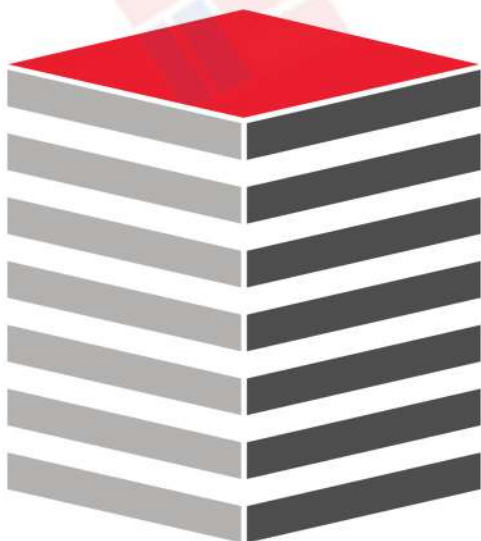
Maintaining database availability and performance requires knowledge and skill of experienced DBAs. But hiring and retaining DBAs is a difficult and expensive proposition as good DBAs are in high demand and short at supply.

Service Offerings:

We specialize in Oracle. We are the Oracle performance optimization experts. We have experienced Oracle applications DBA and Oracle DBA, to provide mission-critical support and to efficiently run your Oracle application instances. We use our deep knowledge to ensure that you maximize your Oracle system investments. Our team is available for you to provide Performance Optimization, Database Administration, Oracle Monitoring, as well as Custom Database Project Implementation. After completion projects, we are available on an ongoing, on-call basis to support your team as needed.

The Oracle Extended DBA Service does not replace your primary DBA, but rather provides you with additional resources. These resources can be utilized during peak processing periods, upgrade/update cycles, for evening or weekend support, or in the absence of your primary DBA/Administrator.

We provide extended DBA services on a fixed monthly fee or on Usage basis (T&M). You choose the timing of coverage – standard (for peak-hour support), after-hours (for routine maintenance tasks) or 24*7 support.



Our DB Services

- Database and server installation, setup, configuration and upgrade
- Database availability, disaster recovery and fault tolerance
- 24/7 monitoring and support
- Database capacity planning
- Data Migration
- Database system architecture, design and implementation
- Replication



Our Approach:

Our approach is to keep your Oracle systems running smoothly; it takes the right combination of skills, experience, and the proper tools. The experienced Oracle DBAs on our team maintain ongoing communication with you regarding your database operations and goals. Our focus is on using best practices and doing things right the first time to avoid performance issues, data loss, or downtime.

Custom Components that we can develop for you

Custom Development (RICE, Reports, Interfaces, Conversions and Extensions)

- New XML Publisher Reports configuration and upgrade
- Conversion of legacy Oracle reports to XML Publisher
- Concurrent programs for processes, automation
- Forms customization, Personalization, Custom extensions
- Data conversion / Migration
- Workflows and function logic in PLSQL
- XML Gateway mappings including DTD changes (OAG, CXML)
- OA Framework customizations
- BPEL processes (new or re-engineer from Workflow)
- Interface development

The Oracle logo, consisting of the word "ORACLE" in a white, sans-serif font, oriented vertically on a red rectangular background.

OBIEE Services

OBIEE Essbase Integration – Our Hyperion Architects offer integration between OBIEE and Oracle. Customers can utilize OBIEE as a standard reporting platform for all their data sources, including Essbase based Management Reporting cubes, to consolidate reporting into the single OBIEE Platform. This allows a wider rollout and adoption of standard Dashboards and Analytics.

OBIEE Plus Production Support :

Our BI production support services will keep your system up and running on a 24x7x365 basis.

OBIEE Plus Development Services :

Our highly trained OBIEE Plus professionals will augment your existing team and help complete your mission critical projects.



Right Solutions, Always

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